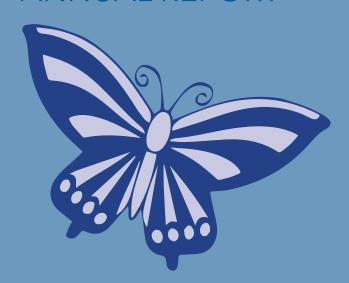


2017
ANNUAL REPORT



Deafness Foundation (Victoria)



DEAFNESS FOUNDATION AIMS
TO IMPROVE WELLBEING AND
PROMOTE EQUALITY FOR PEOPLE
WHO ARE DEAF AND HARD OF
HEARING BY FOCUSSING ON:

- ACCESS
- AWARENESS
- DIAGNOSIS, TREATMENT AND PREVENTION

PROGRAMS AND AIMS ARE BUILT AROUND THREE IMPORTANT DOMAINS-KNOWLEDGE, RESPECT AND COMMUNICATION

Cover Photo: Sam who has Cytomegalovirus enjoying life to the full

Left: Oliver ready to go to an Australian Football Leaguee match at the Melbourne Cricket Ground.

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# **OUR STRATEGIC PRIORITIES**

STRATEGIC PRIORITY 1	Expand Foundation's role in minimizing the incidence of preventable hearing loss.
STRATEGIC PRIORITY 2	Enhancing awareness of issues for people who are deaf or hard of hearing.
STRATEGIC PRIORITY 3	Strengthen and build partnerships and collaborative relationships.
STRATEGIC PRIORITY 4	Support people with hearing loss.
STRATEGIC PRIORITY 5	Serve Australia wide in all aspects of our operations.
STRATEGIC PRIORITY 6	Increase and diversify fundraising streams.



### A YEAR OF GROWTH AND POSITIVE CHANGE

A Message From The President

KARIN GILLIES

This year has been a very productive and exciting year for Deafness Foundation. One of the focuses this year has been the development of a new Strategic Plan. The Board and Executive met in December last year to identify the areas where the Foundation could make a significant contribution to the lives of people who are deaf and hard of hearing, and to have an impact in reducing preventable hearing loss. Our Strategic Plan for 2017-2019 will focus our work over the next three years.

Implementation of the Strategic Plan is already underway. The Foundation has focussed on reducing preventable hearing loss over many years, both with our work on raising awareness of Noise Induced Hearing Loss (NIHL) and on education of hearing loss in babies dues to maternal Rubella. Due to the education program conducted by the Foundation, very few babies are

born with hearing loss due to maternal Rubella. Now, congenital Cytomegalovirus (cCMV) has become a major cause of preventable hearing loss in babies and this will be our next focus in this area. A new Cytomegalovirus committee was recently established to lead and oversee work in this area.

A Research Committee was also recently established to co-ordinate and oversee the research projects supported by the Foundation. Over the next three years we will also be working towards Deafness Foundation becoming a national organisation and on fostering close working relationships with other like-minded organisations.

The annual events run by Deafness Foundation - Hearing Awareness Week and our Grants & Awards - were again with the aim of raising awareness of hearing loss in the community and supporting people who are deaf and hard of hearing. The success of these events is due to the hard work of the Hearing Awareness Week committee and the Grants Committee.

This year we also welcomed our new Executive Officer, Jennifer Coburn, who has done a wonderful job supporting Board members, leading her team and and raising awareness of the work of Deafness Foundation in the community.

I would like to thank her and also the Board, staff and all our volunteers for their tireless work this year. Without their contributions, the Foundation would not be able to achieve all the great things we do!

### STRENGTHENING OUR BASE

#### A Message From The Executive Officer



JENNIFER COBURN

During 2016-17, we farewelled Wendy Maher as she made the decision to retire from the Foundation. Wendy spent ten years and achieved so much in her time.

We have this year initiated a number of operational changes, including upgrading our Accounting system and computers; completing and launching the new Deafness Foundation website, establishing a facebook presence and developing a regular Newsletter and building a broad distribution of this.

We have set into place a series of governance structures and I am working with the new Committee structures as the Secretary of these to assist in their operational aspects.

2016-17 saw us focus on strengthening the building blocks of our fundraising

with a program for the Butterfly Badges to broaden our market to include medical and allied health clinics. This has proved a very positive initiative with this year seeing growth in butterfly sales for the first time in five years .

Three new initiatives have been worked on this year which will form the basis of our fundraising growth in 2017-18. A Secondhand Bookshop has been established at our office with regular weekend sales to build clientele.

Denim for Deafness and Dining for Deafness are in early stages of development and will be formally launched in 2017-18 as key fundraising opportunities for the Foundation.

I would like to acknowledge and thank our staff at the Foundation–Karen Son, Jenny

Portelli, Roger Coburn and Helen Dunlop for their wonderful contribution to ensuring the organisation operates to its optimum. It is amazing what can be achieved with an effective full time equivalent of 2.85 staff. Combined with our volunteers who assist the organisation, we are striving for growth and success in our operations.

A special thank you to corporate supporters—Baker & McKenzie and King Wood Mallesons and to Better Hearing (Victoria), Melbourne University, Deaf Children Australia and Taralye for use of facilities during the year.

"The device has helped me tremendously to communicate a little easier, especially with my husband."

## GRANTS MAKING A DIFFERENCE

#### **Equipment Loan Scheme**

#### **GUIDE DOGS SA/NT HEARING SERVICES**

With a grant of \$3861.90, Guide Dogs South Australia / Northern Territory were able to make a significant difference to their community.

Having operated an equipment loan scheme to adults with hearing loss, the Foundation is pleased to support the additions of:

- 3 x Bellman Baby Cry Pager Packs
- Roger Pen
- Bellman Domino Classic & Neckloop
- Bellman Domino Pro & Neckloop.

Positive feedback is important in assessing the value of our grants.



"It made my life so much easier and I didn't feel so tired after work as I didn't have to lip read as much."



## GRANTS MAKING A DIFFERENCE

**Supermarket Counter Topper** 

**MPOWER-BARWON REGION** 

With a grant of \$1,000.00, MPower were able to contribute positively to awareness within their traders and retail community.

The Counter Topper shown at right is a tent shaped card with a sign on the customer's side "Hard of Hearing" Our staff are keen to assist.

On the staff side it provides guidance on how to address customers who have difficulty hearing.

The Counter Toppers were accompanied by a "Communication Tip Sheet"

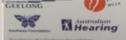




When speaking to customers who have difficulty hearing please

- 1. FACE THE CUSTOMER
- 2. SPEAK CLEARLY
- 3. DON'T SHOUT
- REPEAT WHAT YOU SAID IF NECESSARY
- 5. WRITE IT DOWN IF NEEDED

or more information visit www.betterhearing.org.au







"We had more agencies participating this year than in the past two years. Seven agencies came together across the Barwon region."



## GRANTS MAKING A DIFFERENCE

**Auslan Training Scholarship** 

**Training of Family Member in Auslan** 

With a grant of \$2,500.00, Deafness Foundation and Melbourne Polytechnic linked with Federation University, Ballarat to provide funding which allowed Stephanie Downey from Wallace to undertake the Certificate II in Auslan in Ballarat. Remotely taught, Stephanie was one of two students in the classroom.

She has a profoundly deaf six year old daughter who attends the local Bungaree Primary School which offers Auslan as their L.O.T.E. language.

Thank you to all involved with this program—another example of partnering to develop positive outcomes.





Stephanie is committed to learning Auslan so that she can also teach the rest of her family to enable her daughter to experience full communication with her family at home.

## GRANTS MAKING A DIFFERENCE

#### 2016 Grants Round

#### **Guide Dogs Association of SA & NT Inc**

- Hearing Equipment Loan Scheme
- Total Grant \$3,861.90

#### **ASLIA Victoria**

- Professional Development–Series totaling 30 hours for Interpreters
- Total Grant \$4,200.00

#### **Deaf Australia**

- Deaf Friendly Campaign–funding of videos
- Total Grant \$5,000.00

#### **John Pierce Centre**

- Videoing of Religious Signs-Project
- Total Grant \$2,750.00

#### Melbourne Polytechnic-deafConnectEd

- Auslan Training Scholarship
- Total Grant: \$2,500.00

#### MPower Inc

- Supermarket Cash Register Toppers
- Total Grant: \$1,000.00

#### Museum of Australian Democracy at Eureka (MADE)

- The Eureka Story–Making it accessible (Video Project)
- Total Grant: \$3,250.00

#### Research Grant Latrobe University

- Investigation & identify issues Auslan/English interpreters experience while working in a team.
- Total Grant: \$1,350

### Monash School of Public Health & Preventative Medicine

- ASPREE Central Hearing—Year 2
- Total Grant: \$20,203.00

#### 2017 Grants Round

#### St Ives High School, NSW – Hard of Hearing Unit

- Amplified! Sound & Light Integration Project
- Total Grant \$2,790.00

#### **The Shepherd Centre**

- "Halfway Hear" Early Intervention Program for children with partial hearing loss
- Total Grant \$6,500.00

#### **Barwon Health**

- Wandarra Yarning Audiology Resource Booklet
- Total Grant \$6,742.00

#### **Hear For You**

- Year 6 to High School Transition (Victoria)
- Total Grant \$4,000.00

#### **KAGE Victoria**

- "Out of Earshot, Within Reach" Resources
- Total Grant \$2,790.00

#### **MPower**

- Community Arts Butterfly Project
- Total Grant \$4,955.30

#### **Musicians for Hearing Inc**

- Launch of Musicians 4 Hearing Online Hub for Hearing Awareness Materials for Musicians & Gig Goers
- Total Grant \$6,170.00

### University of Melbourne–Department of Audiology & Speech Pathology

- Research Pilot–Hearing Deficits and memory function in individuals with Multiple Sclerosis.
- Total Grant \$5,934.00

### Uniting Church in Australia–Myrtleford / Whorouly Congregation

- "I Can Hear Project" provision of Audio Loop in Church Hall for community access
- Total Grant \$5,000.00

#### Peter Howson Research Fellow

November, 2015 to October, 2017 Awarded to: Dr Kerryn Saunders

'Early Identification and Management of Congenital Cytomegalovirus Hearing Loss / A New Clinical Model'

In partnership with Royal Victorian Eye & Ear Hospital –Total Value over 2 years: \$100,000

## EDUCATION ENCOURAGEMENT AWARDS

In 2016-17, Deafness Foundation transitioned its Education Encouragement Awards from presentation in July to February timeframe.

## Secondary Jordi Pullen and Jamie-Hannah Lane



**Jordi** received his award to support his music studies at Blackburn High School at the July 2016 Annual General Meeting.

(Pictured with Deafness Foundation Director Marie Fram)

(Pictured with Deafness Foundation Governor–Field Rickards and Director–Associate Professor Gary Rance)

## Post Secondary Paula Lopez and Lauren Fox

**Paula** received her award to support her Diploma of Community Services studies at Victoria University in July, 2016.

(Pictured with Deafness Foundation Director Marie Fram)





(Pictured with L ate Governor–Field Associate Profe

Lauren was awarded the 2017 Post Secondary Education Encouragement Award. She commenced studying Outdoor Education at Federation University in February this year.

(Pictured with Deafness Foundation Governor–Field Rickards and Director– Associate Professor Gary Rance)



### **RESEARCH COMMITTEE**

The Board of Deafness Foundation established the Research Committee in February, 2017. The Committee was established to strengthen the organizational focus on research and partnerships both with the educational, research and corporate sectors.

The Peter Howson Clinical Research Fellow 2016-18 is Paediatrician, Dr Kerryn Saunders. Dr Saunders has continued her Research project, defined as: "Early Identification and Management of Congenital Cytomegalovirus [CMV] Hearing Loss / A New Clinical Model".

CMV is a major cause of hearing loss in children and Dr Saunders research has resulted in the impetus for a wider collaboration with the Royal Children's, Royal Women's and the Mercy Hospital in Melbourne. These three hospitals combined with the Monash Hospital have worked together in the past to establish what is now the Victorian Infant Hearing Screening Program (VIHSP). The four hospital Newborn Services Units have for several decades combined (VICS Group) to do follow-up studies on infants with various clinical problems. A key advantage of collaboration will be that infrastructure through VIHSP and VICS groups already exist.

Deafness Foundation in partnership with Royal Victorian Eye & Ear Hospital have agreed to the funding of a Peter Howson Fellow for the 2018-2019 period.

This year saw the funding via the Deafness Foundation Grants Committee of a Pilot Research project to consider Hearing Deficits and Memory function in individuals with Multiple Sclerosis.



#### ASSOCIATE PROFESSOR GARY RANCE

The Research Committee established in February, 2017 comprises:

Chair: Assoc Professor Gary Rance

Members: Dr Kathryn Backholer

Mr Peter Ickeringill



#### PAUL O'HALLORAN

The Noise Induced Hearing Loss (NIHL) Prevention Committee was established by the Board this year to strengthen its commitment to preventing noise induced hearing loss. The Committee assists in identifying key issues affecting noise induced hearing loss and linking stakeholders to information, legislative or otherwise, to ensure hazardous and intrusive noise exposure of employees, and the general public is minimised. To this end, the Committee supports targeted initiatives where it is determined our intervention or support can make a unique difference.

#### **Music Venues**

Music venue noise is one such area targeted by Deafness Foundation through the Committee. Because noise is usually unwanted sound, most people will support

### NOISE INDUCED HEARING LOSS

reducing it. Music however is 'wanted sound' so it cannot be assumed venue patrons or employees will be happy to have their music exposure reduced. This has been seen as a complicating factor in reducing venue noise. The Committee has supported the HEARsmart initiative in music venues to find out more about this problem and work with two venues on solutions. Dr Liz Beach, Dr Jane Sewell and PhD student Soibhan McGinnity worked over two years building relationships with venue owners, managers, employees including sound engineers and musicians to better understand the problem. Staff and patrons views were surveyed, sound levels, personal noise dosimetry and building data were collected. While both venues were dangerously noisy (109 decibels for 3.5 hours employee exposure at one venue), most employees and patrons actually preferred that the music was quieter. Many also opted for quiet conversation areas and free ear plugs. Reduced volumes for music earlier in the night and building to a crescendo was an alternative to blasting at full volume all night. Both venues are now

working at implementing the solutions. A poster of the study was presented at the 2016 Australian Audiology Conference (See https://hearsmart.org/wp-content/uploads/2016/06/AA-poster-2016-HEARsmart.pdf)

#### WorkSafe Collaboration

In 2016 Paul O'Halloran and Jennifer Coburn were invited to the October WorkSafe Conference on noise as part of Victoria's Health and Safety Month. Mr Alex Simnovski from WorkSafe demonstrated a range of practical and effective noise control solutions while Paul provided an overview of the effects of noise on the ear. WorkSafe are an important stakeholder supporting the reduction in occupational noise exposure through the Occupational Health and Safety regulations.

With the recent formation of the Committee, we are in the process of inviting members.

## HEARING AWARENESS WEEK LAUNCH Sunday, 21 August, 2016

Federation Square was the focus on 21 August, 2016 as the Hearing Awareness Week Launch was underway.

Despite a cold, wet and wintry day, the marquee was full with information and give-away bags for visitors to Federation Square. Be they young or old, we were able to attract them with information or a balloon bearing the message: "Break the Sound Barrier". HearService had Maxx on hand to test the level of sound being transmitted from phone to ear by those who stopped by. Enlightening outcomes were the order of the day for so many.

Hearing Awareness Week activities have been supported by many organisations and this year, it was tremendous for the Committee to be made up of representatives from Australian Hearing, Better Hearing, National Relay Service, Hear Service, and Taralye as well as Deafness Foundation. The team was so well supported by our Chair Zoe Williams.











### **VOLUNTEER ENGAGEMENT**

Volunteers are a much valued and important part of Deafness Foundation activities.

During the 2016-17 year, we have had a fabulous selection of people take time out to support the Foundation in its activities—be they on the Board or Board Committees, in our Book Shop, Butterfly program, office administration and data entry or building data bases.

This year, we identified the years served by our long serving Board Committee members and provided a special thank you function to acknowledge their work over many years. Photos of this event are shown on the following pages.

Our regular stream of volunteers in the office provides much vibrance and positive dynamic with a team of clients from Burke & Beyond regularly volunteering on Tuesdays assisting with our Butterfly maintenance.

With our Books for Bookworms Secondhand bookshop, Pauline is our "book expert" calling in and spending several hours at the office sorting and organizing the bookshop.



We thank also young volunteers Josh, Candice and Jerome who provided us with great service and zest in taking on tasks very willingly. We wish them well in their future careers.

To Lyn, Rad, Maggie, Mickayla, Wendy and the members of the Rotary Clubs who supported our Bunnings Sausage Sizzle—thank you one and all. And to our team of volunteers on our Board and Board Committees—a huge thank you for your ongoing contribution.



### THANKING OUR VOLUNTEERS

On 29th November, we were truly delighted to meet so many of the long term volunteers of Deafness Foundation.

The majority of the group had volunteered on Deafness Foundation Committees for at least ten years and many for significant periods greater than twenty years.

Through the support of Parliament House, we hosted our Inaugural Thank You event in Queens Hall. Presentations of Certificates of Appreciation were made to all for their untiring contributions to Deafness Foundation.

It was also our pleasure to welcome recently retired Executive Officer Wendy Marsh to join us.



















**Page Left from Top Clockwise:** Former Treasurer—Dr Sam Howes with President Karin Gillies & Vice President Paul O'Halloran; Jeanette Thorburn and daughter Madeline with Wendy Marsh; Dr Richard Sutcliffe and Mrs Rosie Redston.

Above from Top Left Clockwise: Former Rubella Committee Members Dr Kathleen Hayes & Jacqueline Gleeson with EO Jenny Coburn; Pauline Nolan receiving her Certificate of Appreciation; Board Member & Education Committee Chair Marie Fram with Lesley Henneberry and Dorothy Moore; Former President John Marshall with President Auxilliary Member Mrs Noel Lane; Dr Lyn Walker with Professor Colette McKay and Marjorie Russell; Gwen Rosengren with Marie Fram and Bob Willis

### **FUNDRAISING**

#### **Butterflies**

Since the beginnings of this most special fundraising project, we are thrilled that this year, we have raised \$93,230 from the sale of Butterfly pins and keyrings.

A huge thank you to IGA and IGA Ritchies for enabling Deafness Foundation to have its Annual Butterfly appeal in IGA stores in May. Your support is very much valued. This complements sales via Audiology Clinics, Schools and many other businesses.

In February, we commenced a new phase of our Butterfly fundraising with placing the butterflies into Medical related clinics and developing a personalized corporate approach to keyrings

We look forward to reaching the amazing achievement of sales of \$3 million since commencement in 1994.

We salute and acknowledge Judy Chancellor for the idea of butterfly merchandise and thank Karen Son for her wonderful design work for our new 2017 range created this year.

From small things, big things grow!





## FUNDRAISING OUR NEW INITIATIVES

#### **Books for Bookworms**



A Second Hand Bookshop has been established at the offices of Deafness Foundation in Bayswater. Whilst it is tiny, utilizing one of our offices and the reception area, we have an amazing array of books being viewed and purchased by booklovers.

With the challenges of our location in an office complex, we have set up to do a regular sale on Saturdays and had a most successful Sale in February.

We have many regular supporters who donate books and together with our buyers, we warmly thank all.

A special acknowledgement to Pauline Nolan who has done an amazing amount of work in the bookshop and has volunteered many hours assisting in developing this fundraiser.

#### **Denim for Deafness**

This year we have established a new fundraising program



which we will be aiming to build on in 2017-18 with corporate partners.

Designed for the Schools and Corporate sectors, we invite schools and businesses to have a "wear denim" day and make a donation to Deafness Foundation for the opportunity. With all donations tax deductible, donations are individually recorded and tax receipts provided.

#### **Dining for Deafness**



Preliminary work has been undertaken during the 2016-17 year to establis

the 2016-17 year to establish Dining for Deafness which will be conducted during Hearing Awareness Week 2017.

We invite you to plan an event with family, friends, neighbours or work colleagues and to assist our research and other programs through your dining experience.

#### **Grants Received in 2016-17**

We appreciate the generosity of organisations who have supported Deafness Foundation through funding of equipment to utilize in our activities.

#### **Whitehorse Community Chest**

Grant Amount: \$1,900
Purpose: Purchase of Data Projector
for presentations; Pull Up Banners for
Shopping Centre Displays and signage for
Bookshop

#### Wantirna Club

Grant Amount \$738.95
Purpose: Purchase of Camera for capturing of photographs of events, grant recipients.

#### **Melbourne Social Equity Institute**

Grant Amount \$5,000 Purpose: To fund a community fellow program to conduct research on the preferred areas of focus / research by the Foundation.

## MARKETING OPPORTUNITIES IN 2016-17

Opportunities to market Deafness Foundation are many and varied. During this year, we have achieved some key milestones for the organisation:

- Launched new website in December,
- Established Social Media presence for Deafness Foundation and Books for Bookworms,
- Created a Newsletter titled "Deafness Issue",
- Purchased new Marketing collateral with Pull Up Banners and A Frame Displays.
- Christmas Cards

Radio opportunities were utilized during the year with President Karin Gillies representing Deafness Foundation as a panelist on Dr Sally Cockburn's Health program on 3AW.

Executive Officer Jenny Coburn enjoyed a segment on 3WBC Community Radio

Awareness Programs at Rotary Clubs and participated in "Principal for a Day".





An enormous thank you to our supporter Aaron Pereira who produced a video of the work of the Foundation based on our Volunteers Thank You event in November. Titled "Learn About the Deafness Foundation", it can be viewed on www.youtube.com.



## PETER HOWSON AWARD Ms Olivia Andersen



The Peter Howson Medal was first presented by Deafness Foundation in 2006 and has been awarded on seven previous occasions.

Deafness Foundation was pleased to present the Peter Howson Award for 2017 to Olivia Andersen for her outstanding contributions in mentoring and leadership development for teenagers and young people who are deaf and hard of hearing.

Olivia established Hear For You in 2007 to provide an opportunity for young deaf people to share their experiences, and to support and learn from each other. Why is this organisation important? We know that most deaf children are born into families where they are the only deaf person, and that most deaf children attend a mainstream school, and can often be the only deaf child in the school. So these children rarely have the opportunity to meet another child who is deaf or hard of hearing.

Hear for You gives all young deaf people the opportunity to meet others, to explore their identity and to become confident and resilient. Olivia is deaf herself and in setting up Hear For You, has created an environment for others to view deafness from her perspective - Olivia sees deafness as a learning opportunity rather than a disability, she aims to turn negatives into positives and has been quoted as saying that having a hearing loss has made her a stronger person.

Olivia's goal in establishing Hear For You was that young deaf people can achieve their dreams and face the future with confidence.

Over the past 10 years, she has helped many young deaf people on this journey.

Recipients of the Peter Howson Medal are:

2006: Dame Elisabeth Murdoch 2007: Professor Graeme Clark

2007: Professor Graeffie C 2008: Dr Adrian Thomas

2009: Mr Des Power

2010: Assoc Professor Trevor Johnston

2011: Professor Greg Leigh

2014: Mr John Richards

2017: Ms Olivia Andersen

## **OUR VALUED MEMBERS**

Deafness Foundation Governor	rs				
Professor Geoffrey Blainey Professor Field Rickards Mr Peter Ickeringill					
Honorary Life Members					
Mrs J Adcock	Mrs J Chancellor	Mr R Forrest	Mr E Keir	Mr J Marshall	Mrs J Tannahill
Individual Members					
Mrs S Atkinson	Dr K Backholer	Professor G Blainey	Mrs J Bruce	Mrs D Christie	Mr R Clark
Mr L Clewer	Mr A Cooper	Mrs J Cooper	Ms M Fram	Ms K Gillies	Ms J Gleeson
Mrs J Gullan Mr W Gurry		Mr J Halford	ord Mr N Henderson		Dr C Holt
Mrs M Howes Dr S Howes		Mr P Ickeringill	Ms S Kenfield	Mr P Lewis	Mr E J Miller
Mrs L J Moody	Mr P O'Halloran	Ms S Pizi	Assoc Professor B Pyman	Assoc Professor G Rance	Dr M Riddell
Ms G Rosengren	Dr J Sarant	Dr K Saunders	Dr R Sutcliffe	Mrs J Thorburn	Dr L Walker
Mrs S Ward	Ms Z Williams	Mr S Wood			
Organisational Members					
Able Australia Audiology Australia Aurora Sch		Aurora School	Better Hearing Australia (Vic) Inc	Deaf Children Australia	Deaf Victoria
Early Education Program for Hearing Impaired Children	Forest Hill College	Furlong Park School for Deaf Children	John Pierce Centre	Melbourne Graduate School of Education	Methodist Ladies' College
M Power Inc	Rosanna Golf Links Primary School	St Mary's College for Hearing Impaired Students	Shepparton High School Deaf Facility	Taralye	Vicdeaf
Whirled Foundation	Word of Mouth Technology	Yarra Valley Grammar			

### RECONNECTIONS

#### 2016-17 has been a year of reconnections.

2004 Secondary Education Encouragement Awardee **Sian Neame** has shared her story with us. Sian who attended St Mary's in Ringwood as a student, had a connection to Deafness Foundation as the "cover girl" in 1990 as the youngest patient in Victoria at that time to have a Cochlear Implant. Scrolling forward some 13 years, we are delighted to have reconnected with Sian who is now assisting us with a volunteer project.

She is an Interior Designer having gained her Honours Degree in Interior Design and is able to utilize relevant technology in her workplace to enhance clarity and to minimize tiredness and hard work of listening.

Sian has bought her empathy for understanding of needs to her vocation in designing for people with dementia.

Pictured: Sian at top with below—Mrs Lane with Jenny Coburn & her daughter Penny.





**Mrs Noel Lane** is a committed friend of the Deafness Foundation having served on the President's Auxilliary from 1994 to 2010.

With some 17 years contribution to the Foundation, it was a delight to meet up with Mrs Lane at the Thank You function in November.

The opportunity for committee members to connect and share stories of successes in fundraising were taken up with Past President John Marshall joining in.

Mrs Lane, an amazing 100 years of age, displays true leadership with her passion for the Foundation not waning. She continues to support us with her promotion of the Butterfly Badges to friends and relatives on an ongoing basis.

Thank you Mrs Lane, you are an inspiration to us all.

## YOUR SUPPORT CHANGES LIVES Supporters & Partners

#### Donors are shaping our future

Deafness Foundation is supported by a group of passionate supporters and donors who advocate on our behalf and assist in raising much needed income to ensure the ongoing sustainability and success of our work.

In addition to supporters, Deafness Foundation has benefitted from a number of legacy gifts provided through wills, memorial gifts and bequests. The impact of leaving a gift of this nature should never be underestimated. We are most appreciative of individuals and families who think of Deafness Foundation during a time of sadness.

We are very thankful to Lynmarc Textiles for their continued and ongoing support over many years.

#### Supporters are enabling positive outcomes

Deafness Foundation values partnerships with organisations across the breadth of its operations. We particularly acknowledge and thank the organisations listed on this page for their support as valued program partners or as through the provision of services to Deafness Foundation.

#### Thank you to our Supporters

Acton Bookkeeping

Baker & McKenzie

Better Hearing Australia (Victoria)

**Bread Street Bakery** 

Bunnings, Bayswater

Mr Charlie Ickeringill-Graphic Design

Deaf Children Australia

Eastern Emergency Relief Network

Forest Hill Shopping Centre

Grill'd Knox

**IGA Supermarkets** 

King & Wood Mallesons

Lynmarc Textiles

Linkfire-Bayswater

Ms Kylie McMillan-Graphic Design

Monash Health

North Blackburn Shopping Centre

Oxford Studios-John Halford

Parliament of Victoria

Peter Sung Designs

Rotary Club of Ballarat South

Rotary Club of Box Hill Central

Rotary Club of Hampton

Rotary Club of Mont Albert & Surrey Hills

Rotary Recycle Store

Royal Victorian Eye & Ear Hospital

Stockland-The Pines Shopping Centre

Taralye

University of Melbourne–Dept of Speech

Pathology & Audiology

#### **Committee Partnerships**

#### Hearing Awarness Week

Australian Hearing

Better Hearing

HearService

National Relay Service

Taralye

# YOUR SUPPORT CHANGES LIVES Donors

Individual Donors	Individual Donors	Individual Donors	Memorial Gifts
Mrs J Adcock	Mr P Lewis	Dr L Walker	In Memory of Elizabeth Bauer
Mrs R A Amarant	Mrs S MacGregor	Ms Z Williams	Mr Jonathon Lontayao
Professor G Blainey AC	Mr E J Miller	Coporate Donors	In Memory of Mary Oliver
Mrs D Christie	Mrs M Morizio	Australian Hearing, Rosebud	Mrs Rita Single
Mr R Clark	Mr & Mrs R Morrell	Baker & McKenzie Community Service	Thavisha & Anisha
Mr L Clewer	Ms K Muscat	Committee	Barb & Jenny
Mrs J Coburn	Mrs G Norris	I Do Flowers	In Memory of Esna Smith
Mr A Cooper	Mr P O'Halloran	IGA X-Press Huntingdale	Marianne Simpson
Mrs J Cooper	Mr W Pasco	Melrose IGA Store	K Smith
Ms M Fram	Ms J Perrissel	Oakleigh Dental Centre	
Ms V Funnell	Mr I Port	Ranford Primary School	Jones Family
Mrs J Gullan OAM	Ms J Portelli	Ritchies Stores - Community Benefit Program	In Memory of Dr Mark Thompson
Mr W P Gurry AO	Professor B Pyman	Rosedale Primary School	Mrs Lynda Thompson
Mr J Halford	Dr M Riddell	St Andrews Christian College–Year 6	In Memory of Bev Warrick
Mr N Henderson	Ms G Rosengren	Urquhart Charitable Fund	Ms Sheila Hook
Miss J Holfter	Dr K Saunders	Wangaratta Audiology Services	Ms Shirley Rudge
Dr C Holt	Mrs K Son	Wantirna Club	Mrs Marie Steins
Dr S Howes	Mrs D Spencer	Whitehorse Community Chest	Ms D Warren
Mrs M Johnson	Ms L Thomas	Yarra Valley Grammar Junior School–Year 5L	Mr Ross Warrick
Mrs N Lane	N Torrance	Bequests	
Mr M Y Leung	Mrs S Turner	Estate of Mr Daryl Giles Howard	Estate of Mrs Frances Taylor

## OUR BOARD OF MANAGEMENT and GOVERNANCE UPDATE

The Board of Deafness Foundation (Victoria) is responsible for the governance of the organization.

Board members are selected based on their skills and experience and all serve on the Board voluntarily.

The Board sets the strategic direction for Deafness Foundation and reviews the performance of the organisation.

During the year, we have welcomed a new member to the Board- Dr Kathryn Backholer. Kathryn brings her lived experiences as the child of deaf parents and has extensive experience in Public Policy Research.

During the year, Associate Professor Brian Pyman retired as a director and Dr Michaela Riddell resigned due to a move overseas. We acknowledge and thank both for their service to Deafness Foundation over many years. The Board established Research and Cytomegalovirus [CMV] Committees in February, 2017 and re-established the Noise Induced Hearing Loss Prevention Committee.

The CMV and NIHL committees will begin their operations in 2017-18.

The Annual General Meeting of Deafness Foundation (Victoria) was held on 28 July, 2016 at Taralye.



Above: Vice President Paul O'Halloran (L) with President Karin Gillies (right) with Guest Speaker Jane Sewell of Hearing CRC-Guest Speaker at Annual Grants Presentation Event-February, 2017.



KARIN GILLIES
President

Ex Officio All Committees



PAUL O'HALLORAN
Vice President

Finance Committee Noise-Induced Hearing Loss Prevention Committee



**SIMON WOOD**Vice President
Treasurer

Finance Committee Grants Committee



**GARY RANCE**Former Vice - President

Grants Committee Research Committee (From Feb 2017)

## OUR BOARD OF MANAGEMENT and GOVERNANCE UPDATE



**KATHRYN BACKHOLER**Board Member

Research Committee (From Feb 2017)



**NOEL HENDERSON**Board Member

Finance Committee (From Feb 2017)



**LYALL CLEWER**Board Member

Grants Committee (From Nov 2016)



LISA-JANE MOODY
Board Member



MARIE FRAM Board Member

**Grants Committee** 



**ZOE WILLIAMS**Board Member

Hearing Awareness Week Committee

#### **Deafness Foundation Committees**

#### **Finance Committee**

Chair: Simon Wood

Members: Karin Gillies (From 1.4.16 to 14.2.17)

Paul O'Halloran

Noel Henderson (From 14.2.17)

#### **Grants Committee**

Chair: Lyall Clewer (From 16.11.16)

Chair: Karin Gillies (From 1.4.16 to 15.11.16)

Members: Marie Fram

Karin Gillies

Associate Professor Gary Rance

Janette Thorburn

Simon Wood

Advisor: Dr Lyn Walker

#### Research Committee-Established 14.2.17

Chair: Associate Professor Gary Rance

Members: Dr Kathryn Backholer

Mr Peter Ickeringill

## Noise Induced Hearing Loss Prevention Committee Established 14.2.17

Chair: Paul O'Halloran Committee: To be appointed

## **OUR STAFF AT DEAFNESS FOUNDATION**



#### Top Left then Clockwise

**Jenny Coburn -** Executive Officer (From 10 June, 2016)

Wendy Maher–Executive Officer (to 28 July, 2016)

Helen Dunlop-Bookkeeper

Jenny Portelli –Administration

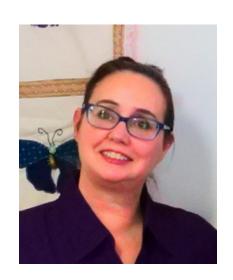
**Roger Coburn**– Fundraising / Sales

Karen Son-Fundraising Coordinator





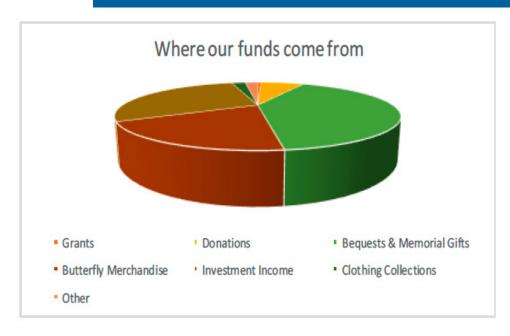






## FINANCIAL OVERVIEW

## Financial Summary for the Year Ended 31 March, 2017



#### **INCOME:**

Bequests & Memorial Gifts	\$195,273
Investment Income	\$137,357 *
Butterfly Merchandise	\$ 93,230
Donations	\$ 32,036
Clothing Collections [Lynmarc]	\$ 10,400
Grants	\$ 2,638
Other	\$ 9,425 **

<sup>\*</sup> Includes Unrealised Gain on Investments of \$72,634.79



#### COSTS:

Grants & Research	\$ 76,690
Employment Related Costs	\$158,575 *
Cost of Sales–Butterfly Related	\$ 33,732
Accommodation	\$ 25,918
Audit & Trademark Renewals	\$ 12,278
Printing (Incl Annual Report)	\$ 6,271
Finance / Investments	\$ 11,708
Depreciation	\$ 2,092
Board & Volunteer Costs	\$ 6,855
Other	\$ 18,861

- Note: All staff are part time with total EFT of 2.85.
- The costs of the organisation are not split between Fundraising & Operating, due to the small nature of its operational team.

<sup>\*\*</sup> Includes Copyright Agency Royalties, Used Book Sales, Membership Fees, Bunnings Sausage Sizzle and other minor fundraising.

## **FINANCIAL OVERVIEW**

## STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR YEAR ENDED 31 MARCH, 2017

	2017 (\$)	2016 (\$)
Revenue	480,361	525,449
Employee Benefits Expense	(155,537)	(115,942)
Purchases	(20,877)	(20,889)
Fundraising Expenses	(10,549)	(12,580)
Occupancy expenses	(\$25,919)	(28,445)
Professional fees	(11,999)	(9,644)
Stock write off	(4,354)	(\$269)
Depreciation	(2,092)	(917)
Unrealised loss on investments	-	(17,593)
Investment Management fees	(9,561)	
Printing, postage and stationery	(8,771)	(5,448)
Other expense from ordinary activities	(31,312)	(15,923)
Surplus Before Grants	199,390	297,799
Grant Payments	(76,689)	(82,471)
Surplus for Year	122,701	215,328
Other Comprehensive income	-	-
Total Comprehensive income for year	122,701	215,328

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH, 2017			
	2017 (\$)	2016 (\$)	
CURRENT ASSETS			
Cash and cash equivalents	35,106	752,859	
Trade and other receivables	22,039	2,188	
Financial assets	1,289,699	484,806	
Inventories	45,980	44,889	
Other Current Assets	4,895	2,115	
TOTAL CURRENT ASSETS	1,397,719	1,286,857	
NON-CURRENT ASSETS			
Property, plant and equipment	6,444	3,357	
TOTAL NON-CURRENT ASSETS	6,444	3,357	
TOTAL ASSETS	1,404,163	1,290,214	
LIABILITIES			
Current Liabilities			
Trade and other payables	56,483	58,250	
Short-term provisions	20,290	27,275	
Total Current Liabilities	76,773	85,525	
TOTAL LIABILITIES	76,773	85,525	
NET ASSETS	1,327,390	1,204,689	
EQUITY			
Reserves	452,668	452,668	
Accumulated Surpluses	874,722	752,021	
TOTAL EQUITY	1,327,390	1,204,689	

#### STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH, 2017

FOR THE TEAR ENDED 31 WAR	СП, 2017	
	2017 (\$)	2016 (\$)
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from supporters and others	137,6990	148,319
Dividend and franking credits received	35,703	-
Interest received	12,262	22,083
Donations and bequests received	209,930	105,359
Payments to suppliers and employees	(279,618)	(217,344)
Grants disbursed	(113,053)	(82,471)
Interest expense	(1,380)	-
Net Cash provided by/(used in) operating activities	1,534	(24,054)
CASH FLOWS FROM INVESTING ACTIVITIES		
Payment for property, plant and equipment	(6,412)	(327)
Payment for investments	(962,232)	(4,696)
Redemption/(placement) of term deposits	105,741	73,935
Proceeds on sale of investment securities	143,616	653,436
Net Cash used by investing activities	(719,287)	722,348
Net increase/(decrease) in cash and cash equivalents held	(717,753)	698,294
Cash and Cash equivalents at beginning of year	752,859	54,565
CASH AND CASH EQUIVALENTS AT END OF FINANCIAL YEAR	35,106	752,859

## FINANCIAL OVERVIEW

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 MARCH, 2017				
	Retained Earnings (\$)	Capital Guaranteed Fund Reserve (\$)	Total Equity (\$)	
BALANCE AS AT 1 APRIL, 2015	536,693	452,668	989,361	
Surplus for the 2015-16 year	215,328	-	215,328	
BALANCE AS AT 31 MARCH, 2016	752,021	452,668	1,204,689	
Surplus for the 2016-17 Year	122,701		122,701	
BALANCE AS AT 31 MARCH, 2017	874,722	452,668	1,327,390	

### FINANCIAL OVERVIEW



#### Deafness Foundation (Victoria)

ABN: 56 005 053 510

#### Independent Audit Report to the members of Deafness Foundation (Victoria)

We have audited the accompanying financial report, being a general purpose financial report of Deathess Foundation (Victoria) (the Company), which comprises the statement of financial position as at 31 March 2017, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration

In our opinion, the accompanying financial report of Company is in accordance with Division 60 of the Australian Charities and Not-forprofits Commission Act 2012 including:

- (i) giving a true and fair view of Company's financial position as at 31 March 2017 and of its financial performance for the year
- (ii) complying with Australian Accounting Standards Reduced Disclosure Requirements and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of Company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Responsibility of Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012. The directors' responsibility also includes such internal control as the directors determine necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquicate Company or to cease operations, or have no realistic alternative but to do so.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

20 Albert Street / PO Sox 256 Blackburn Victoria 3100 T: +61 3 9854 2500 F1 +61 3 9894 1622 where special distances come as

PRINCIPALS: Bruce Seward FCA Peter Shields FCA Tim Flowers CA Joshue Morse Ca. Jeff Tulk Ca. Directons: Cathy Braun CA. Jeff Davey FCA. Marie Ickeringti SSA Matthew Stokes CA Murray Michella CPA Vicki Adams PCA

Liability limited by a scheme approved under Professional Standards Legislation







#### Deafness Foundation (Victoria)

ABN: 56 005 053 510

#### Independent Audit Report to the members of Deafness Foundation (Victoria)

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Saward Dawson

Peter Shields Partner

Dated: 20 June 2017

20 Albert Street / PO Box 256 Tr +61 3 9894 2500 Ft 461 3 9894 1622 www.tewarddewson.com.au

PRINCIPALS: Bruce Saward FCA Peter Shields FCA Tim Flowers CA Joshua Morse CA Jeff Tulk CA Directors: Cathy Braun CA Jeff Sevey FCA

Marie SheringSI SSA Matthew Stokes CA Murray Nicholis CPA Videl Adams FCA Liability limited by a scheme approved under Professional Standards Legislation





## WOULD YOU LIKE TO ASSIST?

#### I WOULD LIKE TO DONATE TO DEAFNESS FOUNDATION

Donations of \$2.00 and over are tax deductible We greatly appreciate your assistance.

	Visa		Mastercard		Cheque (Made payable to Deafness Foundation)
--	------	--	------------	--	----------------------------------------------

#### Frequency

	Once		Monthly on the 7th or 21st of month
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#### **Card Details**

-	-	-	

## Signature \_\_\_\_\_ Expiry \_\_\_\_ / \_\_\_

#### Name on Card (Please print)

#### **Amount [Please Circle]**

\$100	\$75	\$50	\$40	\$25	\$20
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#### My Choice: \$ \_\_\_\_\_

#### Thank you for your support. Please return this page to:

Deafness Foundation PO Box 42 Nunawading 3131

Or scan and email to: admin@deafness.org.au

Name:	

Address:	

Phone:			

Email:			
EMail:	Email.		
	rman:		







## DEAFNESS FOUNDATION (VICTORIA)

#### Mail

PO Box 42 Nunawading Vic 3131

#### **Physical Address**

Suite 3, 653 -657 Mountain Highway Bayswater, Vic, 3153

#### **Registered Office**

Saward Dawson, 20 Albert Street Nunawading, Vic, 3131

#### Telephone

03 9738 2909

#### Web

www.deafness.org.au

#### **Email**

admin@deafness.org.au

#### **ABN**

56 005 053 510

#### **ACN**

005 053 510

